

## Making a fresh start with the Juniper Allegro

When things seem to be going wrong with the Allegro and you have about made up your mind that it needs to be repaired you may be able to make a new beginning with the Allegro that will clean up the problems that have found their way into the data collector.

Doing this will require you to re-install all of the software. For FAST Survey it will probably mean completing the web page form to get a replacement change key.

If you have a Bluetooth device in the PCMCIA card slot remove it now.

Tap on the Start menu, Settings, Control Panel, and then Remove Programs. Remove all programs listed then close the Remove Programs and Control Panel windows.

Double-tap on the My Computer icon and open the C\_Drive folder. Delete all folders and files relating to the installed programs. Leave only C\_MyDocs, C\_Program Files, and the nk.bin (hidden file). Check to make sure C\_MyDocs is empty. Make sure C\_Program Files contains only Ptab.exe, Calc.exe, and maybe "MFC..." and "OLE..." files (hidden). Delete any folders in the C\_Program Files folder.

Set the Allegro to factory defaults by tapping on the Start Menu, Programs, Utilities, and then Set Factory Defaults.

Insert the Bluetooth device, if you have one, in the PCMCIA card slot.

Re-install the Bluetooth device driver and FAST Survey using the instructions from the ftp server.

If you need a new change key go to the web page and submit a request for a replacement change key.

<http://products.thalesnavigation.com/en/>

If you have problems getting a change key please contact sales through the web page at

<http://products.thalesnavigation.com/en/contact/>

Phil Stevenson  
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